

Role of clinical skill centre in undergraduate medical education: Initial experience at Rehman Medical College Peshawar

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Abstract

Objective: To assess the performance of students on clinical skill factors and to measure the satisfaction level of students related to the training.

Methods: The descriptive study was conducted at Rehman Medical College, Peshawar, Pakistan, from August 1 to September 15, 2013, and comprised all third-year medical students who had undergone clinical skill training. Their performance was evaluated through end-of-module objective structured clinical examination. Students' feedback measuring satisfaction on a five-point Likert scale was obtained on a designed validated tool. Monitoring of the clinical skills centre training programme was done by the quality enhancement cell at the college. SPSS 16 was used for statistical analysis.

Results: Of the 98 students who took the examinations, 94(96%) cleared generic stations and 70(72%) to 96(98%) discipline-based stations. Overall, 94(96%) cleared the first objective structured clinical examination, ranging from 83(84.6%) for Persian language conversation training to 98(100%) for general physical examination. In the second examination, 90(92%) students passed; ranging from 72(73%) for Gynaecology to 97(98.7%) each for Surgery and Ear, Nose and Throat. There was no significant difference between mean results of the two exams ($p>0.05$).

Conclusion: Clinical skills training achieved the desired objectives and outcomes. However, continuing studies need to be done to establish reliability of the programme.

Keywords: Clinical skills, Clinical competence, Undergraduate medical education, Educational measurement, Manikins, Patient simulation. (JPMA 67: 73; 2017)

Introduction

The undergraduate medical students training of MBBS programme in Pakistan is, by and large, following the traditional system of five-year training where the students generally start clinical training on the opportunity-based patient encounters immediately after basic sciences course without having any simulation-based training. This may lead to suboptimal patient-doctor communication skill acquisition by novice students. Today's medical students and graduate doctors have significant deficits in their clinical skills. The actual bedside teaching has declined from 75% in 1960s to less than 20% today due to lack of patient encounter facility and the informed consent.¹

To overcome this problem, clinical skills labs (CSLs) were developed globally and considered an appropriate setting by providing medical students an intermediate medium of training in clinical skills prior to actual patient encounter.²⁻⁴

The first CSL was established at Limburg University, Maastricht, the Netherlands, in 1976.⁵ Currently, CSLs are

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established in several innovative medical schools in the United Kingdom (UK), including the Universities of Leeds, Dundee, Dublin, Southampton, Liverpool and the Imperial College.^{6,7} In 1994, Virginia School of Medicine (United States) started clinical skills centre(CSC) based on simulated or standardised patients for instructional and assessment exercises.⁸

Liaquat National Hospital (LNH) was the first in Pakistan to develop a well-equipped CSL in 1996.⁹ The lab offers certified training courses in life-saving techniques, e.g. basic life support (BLS) and advanced airway management. Since then a few other undergraduate institutions claim to have a CSC/CSL of some note.

The Rehman Medical College (RMC) was established in 2010. A CSC was established in December 2012 with the aim of imparting competence in clinical skills through simulations and simulated patients to medical students prior to their real patient contact.

The CSC initially provided training in clinical skills to the first batch of third-year MBBS students during 2012-13 session. The programme included communication skill, clinical examination on simulated patients and procedures on manikins. Special certification in cardiac first response (CFR) that is an accredited condensed

course (BLS and advanced cardiac life support [ACLS]) was also conducted.

The current study was planned to do a preliminary evaluation of the CSC training programme based on assessment of competence of students on clinical skill stations (CSS) and to measure the satisfaction level of students from the training.

Materials and Methods

This descriptive study was conducted at the RMC, Peshawar, from August 1 to September 15, 2013. Third-year medical students who had undergone a training programme in clinical skills at the CSC were included. Those who had failed to attend 75% of the CSC training sessions or had incomplete data were excluded. Evaluation of the training programme was based on comparison of student skills in two successive objective structured clinical examinations (OSCEs) and obtaining a measure of student satisfaction level with their training programme.

The RMC CSC conducted two daily sessions of 75 minutes each with two batches of students who were further split into working groups of 2-3 students. Training in each session was skill-based with an introductory orientation through PowerPoint presentation and video clips followed by practical activities for skill acquisition on equipment/instruments, through procedures and performing physical examinations; manikins and/or simulations were used as needed. Keeping in view the local patient community, Persian language learning was incorporated as part of communication skill in each session. The training included clinical skills in each of the prescribed six MBBS clinical disciplines with skills ranging from generic to specific history taking and physical examinations. OSCE was used as the tool of formative assessments at the end of each session. A summative written and OSCE assessment was done at the end of module.

Data regarding skill acquisition was collected through a structured checklist while an indigenously designed questionnaire was used for measuring student satisfaction tools.

Competency of student was assessed through OSCE on two consecutive modules; each module was assessed during the session (formative assessment) and then at the end of session (summative assessment). One batch of students went through the first summative OSCE at the end of Module 11 (fundamentals of disease). Ten OSCE stations including 8 observed and 2 static stations were administered during the module and then at the end of foundation module. Each station lasted five minutes.

Observed, response and interactive (viva) stations were administered on general history taking, general physical examination, abdominal and thorax examinations, eye, ear, nose and throat (ENT) and gynaecological examinations.

The same batch underwent further training in the next module (Module 12: Acute Healthcare) followed by the same pattern of summative assessment used for the previous module. For the second OSCE, conducted after Module 12, OSCE stations were clinical discipline-based, with three stations per discipline of Medicine, Surgery, Obstetrics/Gynaecology, Paediatrics, Ophthalmology and Otorhinolaryngology. There were 18 OSCE stations, including 15 observed and 3 static stations.

Feedback was taken by asking 6 questions responded to on a 5-point Likert scale by the students for the first module and on 9 questions for the second module.

SPSS 16 was used for statistical analysis. Continuous data was analysed for mean and standard deviation, while categorical data was presented as frequencies and percentages.

Results

Of the 98 students, 94(96%) passed the first OSCE; ranging from 83(84.6%) for Persian language conversation training to 98(100%) for general physical examination (Table-1).

In the second OSCE, 90(92%) students passed ranging from 72(73%) for Gynaecology to 97(98.7%) each for Surgery and ENT (Figure).

There was no significant difference between mean results of the two OSCEs ($p > 0.05$).

Table-1: Result of 1st OSCE.

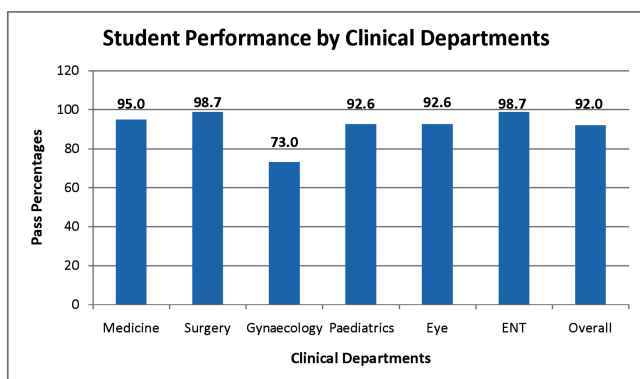
S. No.	Assessment	Pass percentage
1	Written	96
2	OSCE Stations (10)	
	Generic stations	92
	Paediatrics	90
	Thorax – Inspection & Palpation	94
	Abdomen – Inspection & Palpation	98
	Thorax – Percussion & Auscultation	94.2
	Abdomen – Percussion & Auscultation	86
	Manikin - Identification	98
	General Physical Examination	100
	Central Nervous System	90.3
	Gynaecology	88.5
3	Persian language conversation training	84.6
	Overall Result	96

OSCE: Objective structured clinical examination.

Table-2: End-of-module feedback of students.

S. No.	Feedback Questions	Answers (%)	
		Yes	No
Q. 1.	Did you actually perform clinical examinations in CSC?	90.0	10.0
Q. 2.	Were the checklists provided to you helpful?	88.0	12.0
Q. 3.	Were you given enough time for performing the skill?	94.0	06.0
Q. 4.	Were you given enough time for assessments?	89.0	11.0
Q. 5.	Are you satisfied with the teaching methodology?	93.0	7.0
Q. 6.	Do you think CSC teaching is effective?	94.0	06.0
Overall Results		91.3	8.7

CSC: Clinical skills centre.



OSCE: objective structured clinical examination
ENT: Ear, nose and throat

Figure: Results of the Second OSCE (18 OSCE Stations; 03 stations per department).

End-of-module feedback showed 89(91.3%) students were satisfied. Of all the respondents, 88(90%) said they actually performed clinical examinations in CSC, 86(88%) agreed that the checklists provided to them were helpful, 91(93%) were satisfied with the teaching technology and

92(94%) thought CSC teaching was effective (Table-2).

End-of-the-session feedback from 80(81.6) students revealed 77(96.2%) believed CSC courses were well organised, 76(95%) thought course activities were appropriate to objectives, 75(93.7%) felt confident in applying skills learnt in CSC on real patients, 60(75%) said they would recommend establishment of CSC in other medical colleges.

Discussion

RMC CSC achieved its primary objective of effective teaching of clinical skills (history-taking and examination) to medical students, decreasing the anxiety among the students by bridging the gap between classroom and the clinical workplace. Acceptable outcome was based on formative assessment.

A study in Pakistan¹⁰ rated third-year MBBS student satisfaction as 'positive' with a mean score of 3.32±0.53 out of a maximum of 5.0, translating into a satisfaction rating of 66.4%.

A study conducted in Saudi Arabia¹¹ on the role and utility of a newly established CSC also showed a successful induction and completion of courses in a new modular system based on early clinical encounter of students. Not only was there a 400% increase in the use of the centre over a period of three academic years, student engagement and enthusiasm were noted and assessed through structured OSCE programmes; the authors advocated greater use of CSCs on a global level.

Peeraer G et al.^{7,8} also used OSCE as evaluation tool comparing clinical training in CSL. Our mode of assessment, i.e. OSCE, is considered to be one of the most reliable and valid measures of clinical performance ability currently available, as shown in 'show how' level of Miller's

Table-3: End-of-session feedback of students.

S. No.	Items	Agree N (%)	Disagree N (%)	
1.	Were CSC courses well organized?	77 (96.2)	03 (3.8)	
2.	Were course objectives clearly explained?	79 (98.7)	01 (1.3)	
3.	Were training materials relevant & meaningful?	76 (95.0)	04 (5.0)	
4.	Were course activities appropriate to objectives?	76 (95.0)	04 (5.0)	
5.	Was there correct sequencing & logical progression of CSC course?	77 (96.2)	03 (3.8)	
6.	Were group activities sufficient and relevant?	77 (96.2)	03 (3.8)	
7.	Are you confident to apply skills learnt in CSC on real patients?	75 (93.7)	05 (6.3)	
8.	Do you feel competent in performing the skills learnt at CSC?	76 (95.0)	04 (5.0)	
		Yes	Maybe	No
9.	Would you recommend establishment of CSC in other medical colleges?	60 (75.0)	17 (21.0)	03 (3.8)

CSC: clinical skills centre.

Pyramid, which combines the reality of live clinical interactions with the standardisation of problems and the use of manikins.⁹

Dacre et al.¹² showed a 14% improvement in the skills of intravenous drug administration, assessed by OSCE, after two years of specific skills centre training. Studies have shown that students who graduated from innovative medical schools used more skills during clerkships than students who had followed traditional programmes.¹³ Ledingham and Harden emphasise that medical schools cannot rely on clerkship experiences alone to provide adequate basic skills training.¹⁴ Patients reserve the right not to be involved with students.¹⁵ In addition to cultural issues, ethical issues are raised when genital, vaginal, rectal and breast examinations are to be done.¹⁶ These factors as well as the invasion of the medical field by computer technology has led to the increase in the number of CSLs and the use of simulation as an innovative teaching approach to medical education.¹⁷⁻¹⁹

The role of the CSC training programme in developing clinical skills cannot be underestimated; for example the core curriculum of the Dundee Medical School CSC has been presented in detail by Syme-Grant et al. and provides a good reference framework for any newly established CSC.²⁰ In our study, one of the essential evaluation measures was student feedback, which reflected the confidence levels of students in attaining clinical skills. Moreover, standardisation of clinical skills has a role in selection of international medical graduates (IMGs) for jobs in developed countries, as described by Sonderen et al.;²¹ developed nations may judge suitability of IMGs by assessing their clinical skills in CSCs prior to approval for clinical practice in their workplaces.

Conclusion

The newly-established CSC achieved the desired objectives and outcomes as results showed a positive impact of clinical skills training on the participants. All medical colleges should embark on baseline CSC training programmes with incremental improvements over time.

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